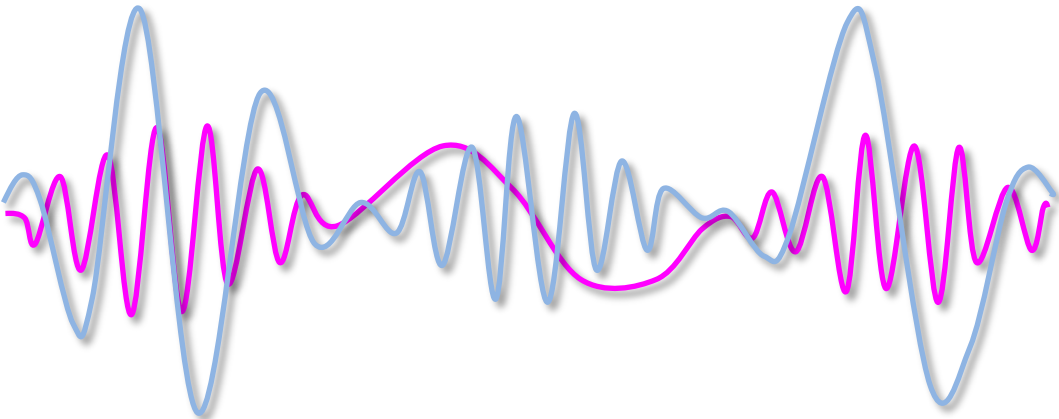


# What is Access to Work?



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# What is Access to Work?

An Access to Work grant can pay for practical support if you have a disability, health or mental health condition to help you:

- start working
- stay in work
- move into self-employment or start a business

How much you get depends on your circumstances.

The money doesn't have to be paid back and will not affect your other benefits.

## Eligibility

- You must be 16 or over. You may be able to get a grant if:
- you have an interview
- you're about to start a job or work trial
- you're in a paid job or self-employed (you can't get a grant for voluntary work)
- you're getting New Enterprise Allowance
- you're starting work experience

## Your condition

Your disability or health condition must either:

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- affect your ability to do a job
- mean you have to pay work-related costs, eg special computer equipment or travel costs because you can't use public transport

It must also be likely to last at least a year.

## How to claim

Follow these steps if you think you can get help from Access to Work.

1. Contact Access to Work.
2. Print the Access to Work eligibility letter and take it to your employer or to a job interview.
3. When an adviser contacts you and your employer, tell them about the help and support you need.

## Contact

<https://www.gov.uk/access-to-work/overview>

atwosu.london@dwp.gsi.gov.uk

**Telephone:** 0345 268 8489

**Textphone:** 0345 608 8753

Monday to Friday, 8am to 6pm

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# Useful information

## Repair Clinics

We offer walk-in (open) repair clinics at two of our Exeter sites, and appointment only (bookable) repair clinics at several of our localities. This is for servicing of hearing aids and simple repairs (e.g. ear mould re-tubing, ear mould modifications and replacement aids).

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Wonford (RD&amp;E)</b>	Open	Open	Open	Open	Open	Bookable
<b>CHC Queen St. Exeter</b>	Open	Open	Open	Open	Open	Open
<b>Budleigh</b>					Bookable	
<b>Crediton 2nd &amp; 4th Friday</b>					Bookable	
<b>Cullompton 2nd Friday</b>					Bookable	
<b>Exmouth</b>			Bookable			
<b>Honiton</b>					Bookable	
<b>Okehampton</b>				Bookable		
<b>Seaton</b>		Bookable				
<b>Sidmouth</b>				Bookable		
<b>Tiverton</b>	Bookable					

**If your personal details change, please inform us directly.**

**Address:** Chime Social Enterprise, Audiology Department,  
Royal Devon & Exeter Hospital (Wonford),  
Barrack Road, Exeter, Devon, EX2 5DW

**Tel:** 01392 402223

**E-Mail:** [cse.audiology@nhs.net](mailto:cse.audiology@nhs.net)

[www.chimehealth.co.uk](http://www.chimehealth.co.uk)

Chime provides NHS Audiology Services for NHS Devon - Mid, East and Exeter areas. From 1st May 2011 the existing audiology department including staff and equipment transferred to Chime - the new Social Enterprise Company. Chime is located at the RD&E Foundation Trust (but is separately managed).

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