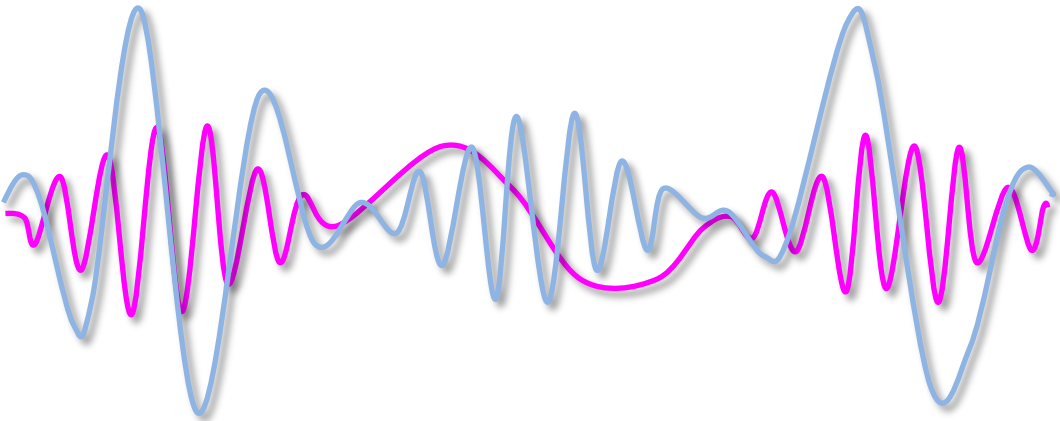


# Clear communication a guide for family and friends



Clear Communication	Latest review date: Apr-2024	Version number: 1.4
Status: Approved	Next review: Oct-2024	Page 1 of 3

# Clear Communication

## a guide for family & friends

- Face to face communication at all times
- Get my attention before speaking
- Speak clearly and slightly more slowly than usual
- Use short, concise sentences
- Do not shout! Clarity is more important than volume
- Reduce background noise from TV, kettles, fans etc.
- Sit or stand at the same level
- Do not turn your head, put your hands in front of your face, move around or talk from another room!

Clear Communication	Latest review date: Apr-2024	Version number: 1.4
Status: Approved	Next review: Oct-2024	Page 2 of 3

# Useful information

## Repair Clinics

We offer walk-in (open) repair clinics at two of our Exeter sites, and appointment only (bookable) repair clinics at several of our localities. This is for servicing of hearing aids and simple repairs (e.g. ear mould re-tubing, ear mould modifications and replacement aids).

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Wonford (RD&amp;E)</b>	Open	Open	Open	Open	Open	Bookable
<b>CHC Queen St. Exeter</b>	Open	Open	Open	Open	Open	Open
<b>Budleigh</b>					Bookable	
<b>Crediton 2nd &amp; 4th Friday</b>					Bookable	
<b>Cullompton 2nd Friday</b>					Bookable	
<b>Exmouth</b>			Bookable			
<b>Honiton</b>					Bookable	
<b>Okehampton</b>				Bookable		
<b>Seaton</b>		Bookable				
<b>Sidmouth</b>				Bookable		
<b>Tiverton</b>	Bookable					

**If your personal details change, please inform us directly.**

**Address:** Chime Social Enterprise, Audiology Department,  
Royal Devon & Exeter Hospital (Wonford),  
Barrack Road, Exeter, Devon, EX2 5DW

**Tel:** 01392 402223

**E-Mail:** [cse.audiology@nhs.net](mailto:cse.audiology@nhs.net)

[www.chimehealth.co.uk](http://www.chimehealth.co.uk)

Chime provides NHS Audiology Services for NHS Devon - Mid, East and Exeter areas. From 1st May 2011 the existing audiology department including staff and equipment transferred to Chime - the new Social Enterprise Company. Chime is located at the RD&E Foundation Trust (but is separately managed).

Clear Communication	Latest review date: Apr-2024	Version number: 1.4
Status: Approved	Next review: Oct-2024	Page 3 of 3