



Advisory notice to those who use a Streaming Device which associated their Hearing aids to other Products.

It has recently come to our attention from the Hearing Aid Manufacturer's that devices such as Phonak iCom's, ComPilots, Oticon Streamers and some others on the market may pose a potential risk to those with Cardiac Pacemakers and/or Internal Defibrillator's (ICD's) in the same way that you have been advised about with other electrical devices by your Cardiology Department.

We have been reassured by the Hearing aid Industry manufacturers that this risk is very low and that any contra indications of use is in their product booklets, however, we as an organisation feel that it is appropriate to bring this to your attention. Your Cardiology Department at the time of your Pacemaker/ICD surgery would also have advised you upon contra indications of use.

If you have purchased a streaming device from Chime and you or a close family member uses a Cardiac Pacemaker or Cardiac Internal Defibrillator we would advise you to contact your Cardiology Department or GP to ensure that it does not cause any interference with your cardiac equipment or device.

We would recommend that you cease using the hearing aid streaming device until you have had this reassurance from the Cardiology team. Modern hearing aids, when incorporating wireless technology, may also pose a potential risk. If you are a Pacemaker wearer or ICD user and your hearing aids were provided by Chime please contact the department for a review.

If you have any queries regarding this notice then please do not hesitate to contact Chime:

Chime Social Enterprise

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